



TUALATIN VALLEY
WATER DISTRICT

CUSTOMER INVOLVEMENT OPPORTUNITIES

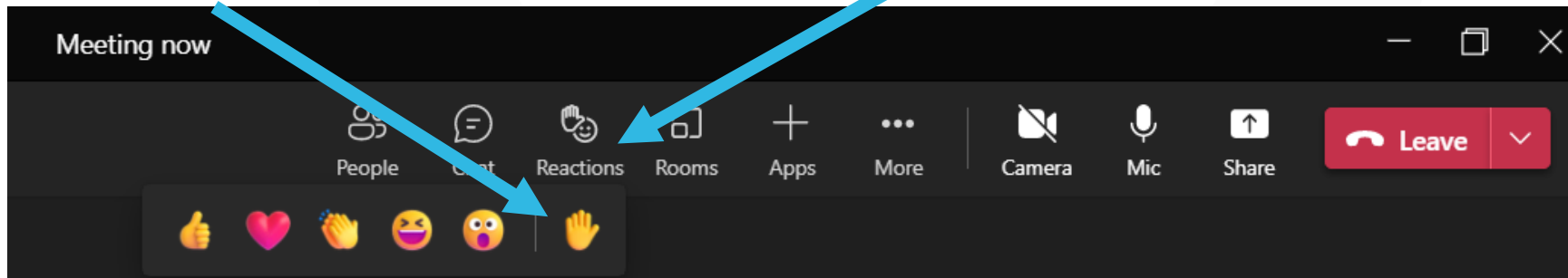


Talkin' Water

7-20-22

VIRTUAL EVENT GUIDELINES

- Sessions are recorded.
- Please make sure your microphone is muted.
- Raise your hand to ask questions by clicking on the Reactions button and then clicking on the hand.



- Once TVWD Staff call on you, unmute your microphone and ask your question. When finished, please mute your microphone again.
- TVWD operates in an inclusive and discrimination-free manner to serve all customers. Staff may exclude participants who disrupt events.

PRESENTERS



Paul Matthews
Chief Financial Officer



Jim Duggan, PE
Commissioner



Andrea Watson
Communications & Public Affairs
Supervisor

WE NEED YOU TO HELP GUIDE US

Openings to Serve Your Community

Rate Advisory Committee

A limited duration committee, appointed by the District's Board of Commissioners, to provide recommendations to the Board of Commissioners regarding rate-related policy questions

Budget Committee

TVWD maintains a citizens Budget Committee, which is responsible for reviewing the District's budget and Capital Improvement Plan.

Board of Commissioners

TVWD is governed by a five-member Board of Commissioners elected to four-year terms by District voters.

Board members appointed may serve two-year partial terms.

Board of Commissioners



BOARD OF COMMISSIONERS

Become an Elected Official in Your Community

Board of Commissioners

TVWD is seeking to fill a vacancy for Position #1 on our Board of Commissioners.

- TVWD Commissioners serve on a five-member Board overseeing governance of the District in compliance with Oregon Revised Statutes and legislative authority to establish policies and procedures that are in the best interests of the customers it serves.

Requirements to Serve

- US Citizen
- Reside in the TVWD service area for at least six (6) months
- Be a qualified elector (registered voter, 18 years or older)
- Commissioners cannot be currently employed at TVWD.
- Interest to serve the remainder of the term, through June 30, 2023

BOARD OF COMMISSIONERS

Become an Elected Official in Your Community

Commissioners are Critical to TVWD

The current Board of Commissioners will review the applications and schedule interviews to select someone to fill the position.

- The ideal candidate would be willing to file for the elected position in the May 2023 Special District Election.
- The winner of the 2023 Election will occupy the position for a two-year, partial term beginning on July 1, 2023.
- A four-year term for the position will be elected in 2025.

Rate Advisory Committee



RATE ADVISORY COMMITTEE

Addressing Affordability for Customers

What is the Rate Advisory Committee?

- A temporary committee, appointed by the District's Board of Commissioners, to advise the Board on rate-related policy questions, which may influence the affordability of water for low-income customers.
- A limited duration committee, which will meet 4 or 5 times, for up to two hours each meeting to discuss the District's approach to customer affordability programs and rate design.

What is needed/required to apply?

- Apply online at TVWD.org/ApplyRAC
- Must live in the TVWD service area, work in the area, or work for an agency serving customers in the service area
- Additional criteria including gender, age, or cultural diversity may be considered

RATE ADVISORY COMMITTEE

Addressing Affordability for Customers

Serving the RAC Impacts Your Community

- Review TVWD's current Financial Plan and forecasted rate scenarios based on inflationary pressures emerging in 2021.
- Receive recommendations from the 2016 RAC and findings from customer research and outreach efforts.
- Examine policy options for low-income customers and assist the District in defining criteria for affordability.
- Explore and seek positive outcomes for customer assistance programming.
- Examine the District's current rate design and consider modifications to reduce revenue volatility.
- Provide recommendations in an advisory capacity to the District's Board of Commissioners.

Budget Committee



BUDGET COMMITTEE

Provides Citizen Oversight

What is the Budget Committee?

TVWD maintains a citizens Budget Committee, responsible for reviewing the District's budget and Capital Improvement Plan.

- Five appointed Budget Committee members serve four-year terms and represent the interests of the District's ratepayers.
- Applicants are interviewed by the Board of Commissioners and assessed for relevant education and experience, interest, and ability to participate in the required workshops and meetings.

What is needed to apply?

Applicants must reside within the TVWD service area.

- More information to come soon with official opening.

BUDGET COMMITTEE

The Importance of the Budget Committee's Role

TVWD operates with a two-year (biennial) budget. The biennial budget has several oversight steps, including review and approved by the District's Budget Committee.

The elected Board of Commissioners then hold a hearing and consider the budget for adoption after the Budget Committee's review and approval.

- TVWD is a self-sustaining water utility, which means rates and fees fund all services.
- All revenue collected is spent on water operations, system maintenance and capital improvements.
- The District's budget includes funds for general operations, In-District capital improvements, Willamette Water Supply System, capital reserves, and other intergovernmental funds.

OTHER WAYS TO ENGAGE

Keep in Touch with TVWD Regularly

Observe the RAC

Observers are welcome and encouraged to listen and learn from the RAC members as they participate and make recommendations to the Board of Commissioners.

Water Rates Informational Sessions

Informational meetings about future water rates, including the rate setting process, start in August

- [TVWD.org/Rates](https://www.tvwd.org/Rates) for more information

Monthly Board of Commissioners Meetings

Monthly meetings are available for any District customer to attend, including speaking opportunities

- [TVWD.org/Meetings](https://www.tvwd.org/Meetings) for more information

YOUR TURN! ANY QUESTIONS?



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Manager



TUALATIN VALLEY
WATER DISTRICT

Debbie Carper, District Recorder

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