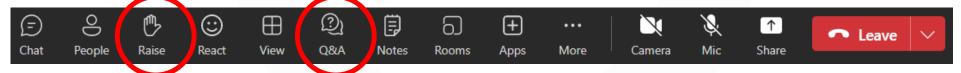


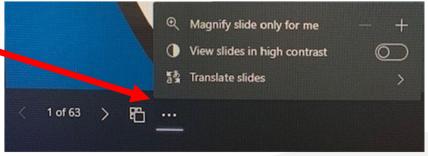


VIRTUAL EVENT GUIDELINES

- Sessions are recorded.
- Please make sure your microphone is muted.
- Moderated Q&A after the presentation; please type you questions anytime.



- TVWD staff can call on you to speak during the Q&A. When finished, please mute your microphone again.
- If you have accessibility needs, click on the three dots to magnify or translate the slides.
- TVWD operates in an inclusive and discrimination-free manner to serve all customers.
- Staff may exclude participants who disrupt events.





Public Outreach Efforts

Virtual Open House (*Talkin' Water*)

- Wednesday August2, noon
- Receive public comment

In-Person Open House

- Saturday, August 5, 9:00 am to 10:30 am
- Receive public comment

August 16th Regular Meeting

- Open public hearing
- Receive public comment

Virtual Open House (*Talkin' Water*)

- Thursday August 17, 6:00 pm
- Receive public comment

Close Public Comment

- August 24th
- Close public comment period at 4:00 p.m.

September 20th Regular Meeting

Adopt rates



PRESENTERS



Tom Hickmann, P.E. Chief Executive Officer



Dave Kraska, P.E. Willamette Water Supply Program Director



Paul Matthews **Chief Financial Officer**





TOM HICKMANN, P.E.

Chief Executive Officer

Manages TVWD Operations

- Daily water delivery
- Capital Improvement Program
- Willamette Water Supply System
- Finance, Billing, Customer Service, Legal functions

District Priorities

- Willamette Water Supply System
- In-District Infrastructure
- Partnerships
- Seeking federal and state grants and support





WHAT'S DRIVING RATES

- Increased costs for the Willamette Water Supply System
 - Construction of new water pipes and facilities
 - Preparations to integrate the new water supply
- Proposed increases for typical bill by:
 - \$15.53 per month (22.0%) on November 1, 2023
 - \$15.04 per month (17.5%) on November 1, 2024



PURSUING FEDERAL AND STATE ASSISTANCE

Helping our elected leaders understand TVWD's importance to Oregon

Accomplishments to Date

- \$4 million grant received for the treatment plant.
- \$5 million grant received for Advanced Metering Infrastructure (AMI) project
- \$11 million grant received for Taylors Ferry Reservoir



Concerns of Our Customers

- How will the community benefit from the current investments in the Willamette?
- Are you managing costs responsibly?
- Are all customers, including corporations, paying their fair share?
- Some of my neighbors can't afford these investments. What are you doing to help them?





DAVE KRASKA, P.E.

Willamette Water Supply Program Director Willamette Intake Facilities Commission General Manager Willamette Water Supply System Commission General Manager

Manages the Willamette Water Supply Program

- Infrastructure Planning and Design
- Permit Acquisition
- Public Outreach and Communications
- Real Estate Acquisition
- Construction Management
- Schedule, Risk and Financial Controls

Priorities of the Willamette Water Supply Program

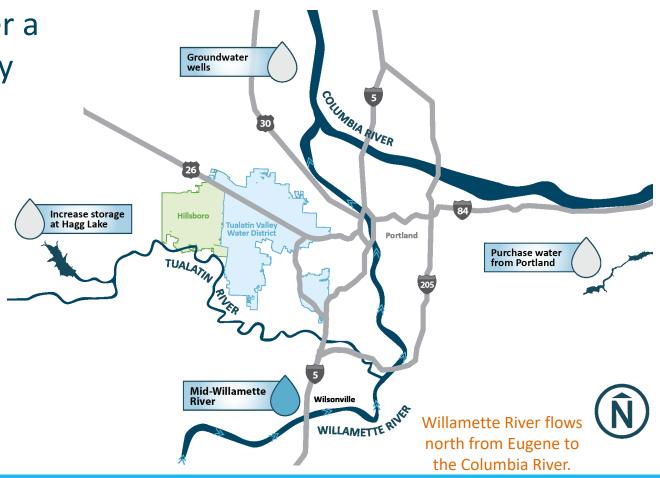
- Cost Management
- Safety/Risk Management
- Schedule: Complete on time





TVWD and Hillsboro selected the Willamette River after a multi-year technical study and public input

- ✓ Lower cost less impact on rates
- ✓ Excellent water quality
- ✓ Ownership
- ✓ Reliability
- Fewer environmental impacts



Willamette Water Supply **Program Mission**

Provide a cost-effective, reliable, and resilient water supply system by July 2026, that benefits current and future generations of the communities we serve and supports a vibrant local economy.









Willamette Water Supply System (WWSS) Overview

- 1. Willamette River intake, located in Wilsonville
- 2. New state-of-the-art water treatment plant
- 3. 30+ miles of large diameter transmission pipeline
- 4. Water storage tanks



New Seismic Guidelines and Standards

- Pipeline, water tanks and state-of-the-art water treatment plant strengthened at key locations
- Additional investment made at the locations identified as higher risk

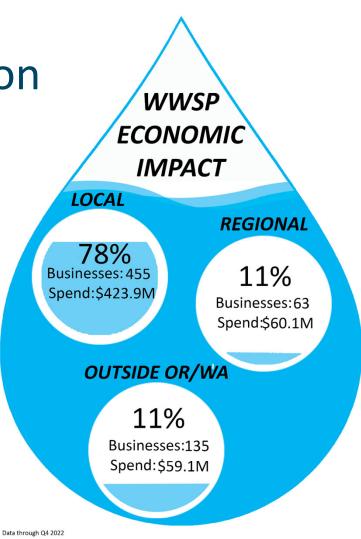




Willamette Water Supply
Our Reliable Water Future

Business Utilization

- Notable Updates
 - Local spend down 6%
 - Regional spend increased 6%
 - Local and Regional spend over \$480 million or 89%





Partnership projects save money and reduce construction impacts



Kinsman Road ProjectPartnership with Wilsonville & Oregon
Department of Transportation



124th Avenue Partnership ProjectPartnership with Washington County



South Hillsboro Area Pipeline ProjectCoordinated with Newland



Willamette Water Supply
Our Reliable Water Future

History of Cost Estimates and Baseline Budgets

2013 Long-term Supply Planning Study Willamette - Wilsonville estimate: M&I = \$1.01B in 2020 dollars (\$1.24B escalated to 2026)

2016 Preliminary Design and Value Engineering Report: \$1.3B

Year	Baseline	Total Budget (\$B)	Management Reserve (\$M)	Notes
2016	1.1	1.17	90.7	Management Reserve estimated
2017	2.1	1.23	75.0	WTP moved, RWF predesign completed
2018	3.1	1.23	57.0	RWF construction phased, added Blake St.
2019	4.1	1.26	43.3	Program refinements, MPE_1.0
2020	5.1	1.31	39.4	WTP & PLW_2.0 refinements, added COB_1.0
2021	6.1	1.29	52.9	WWSS MC & Board actions to control cost
2022	7.0	1.62	78.9	Budget increase from extreme inflation
2023	8.1	1.62	58.8	Draws from MR due to higher bids

Recent Construction Bids Brought the Reality of Current Inflationary Conditions to Light

Reservoir and Related Pipeline

Estimated cost: \$117M

Bid price: \$143M

Water Treatment Plant

Estimated cost: \$292M

Bid price: \$427M



\$315 million increase for customers

Total project costs rise from \$1.3 billion to approximately \$1.6 billion

Revisiting Long-Term Supply Options Verified that WWSS Is Still the Best Solution

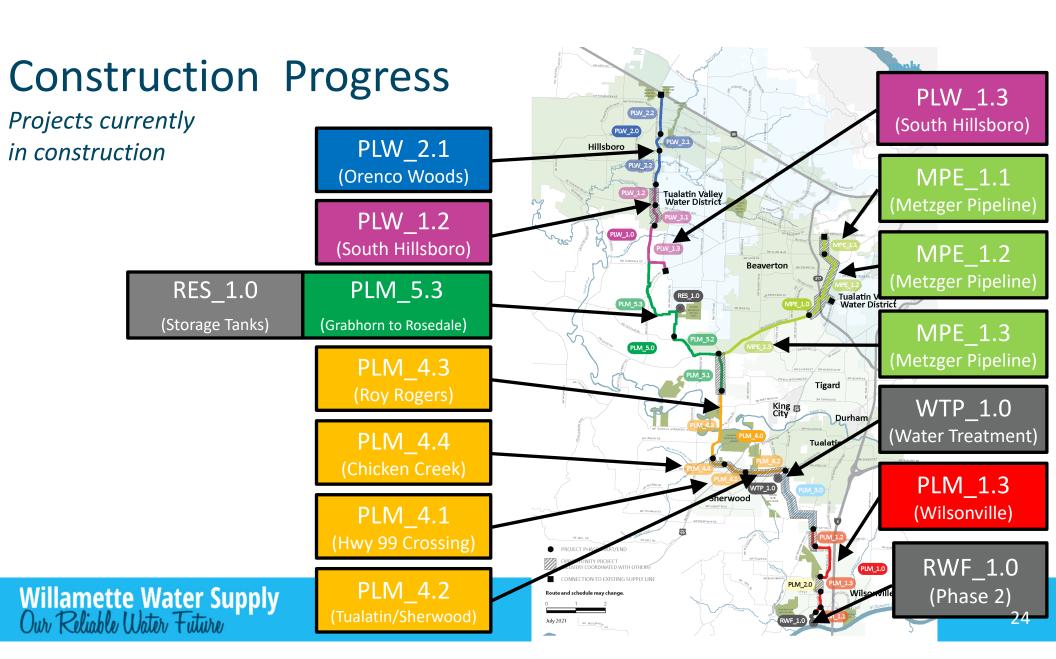
Alternative	Status Since 2013	Fatal Flaws
Northern Groundwater Supply	No studies, planning, investigations or investments have been made	Uncertain implementationSignificant cost riskWould not complete by 2026
Portland	Portland is implementing corrosion control and filtration	 Significantly higher cost Lower level of seismic resiliency No ownership of supply Would not complete by 2026
Hagg Lake Dam Raise Project	U.S. Bureau of Reclamation will only improve dam safety and not capacity	 Would not provide needed capacity Would not be complete by 2026

Seven Ways We Are Still Working to Control Costs



- 1. Cut more than \$50M in project costs
- 2. Maximize competition
- 3. Negotiate the best price and quality for services and goods
- 4. Make cost effective engineering design decisions
- 5. Proactively manage risks early
- 6. Partner on projects
- 7. Rigorously manage all aspects of the Program to stay on schedule







Seismic improvements at the river intake

Construction Photos – Raw Water Facilities

Lower Site: Work

Complete



Construction Photos – Raw Water Facilities

Upper Site:
Electrical
Building
CMU wall
progress.
Backfilling
around
Transformer
slab.



Construction Photos – Pipeline in Wilsonville

66-inch pipe installation on 95th Avenue.



Construction Photos – Water Treatment Plant

WTP site looking south



Construction Photos – Pipeline in Sherwood

66" pipe installation looking west near Tualatin-Sherwood Rd. and Baler Way



Construction Photos – Pipeline Around Cooper Mountain

66" waterline installation with Staging Area #1 and RES site in background





PAUL MATTHEWS

Chief Financial Officer

Manages the District's Financial Affairs

- Oversees the Financial Management Cycle
- Budget, Financial Planning and Analysis, Rate Setting
- Accounting and Auditing
- Debt and Investments
- Procurement

District Priorities

- Manage financial risks
- Maintain access to low-cost financing
- Drive business efficiency and accountability



How We Saved Customers Money

Managed Operating Expenses	 Managed operating budgets to generate over \$12 million in savings during most recent biennium.
Deferred Capital Project	 Delayed building pipelines and reservoir to better align with District's cashflow
Partnered with Others	 Achieve economies of scale by partnering with other utilities and local governments
Finding Other Resources	 Generated over \$6 million in interest earnings by changing WIFIA draw strategy Approximately \$20 million in Federal grants



How We Saved Customers Money

Healthcare Costs

- District purchases high-deductible plan
- Self-insured for portion of deductible
- Wellness plan at TVWD incentivizes effective use of healthcare spending
- 4.5% decrease in healthcare premiums from District's insurer

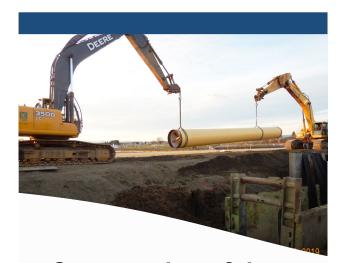
WIFIA Draw

- District's interest rate from WIFIA
 1.35%
- Current investment rates generate over \$6 million in earnings to offset expenses



MAJOR RATE DRIVERS

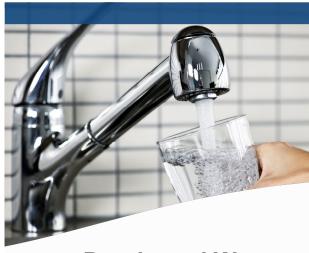
How your Money Is Used



Construction of the additional water supply



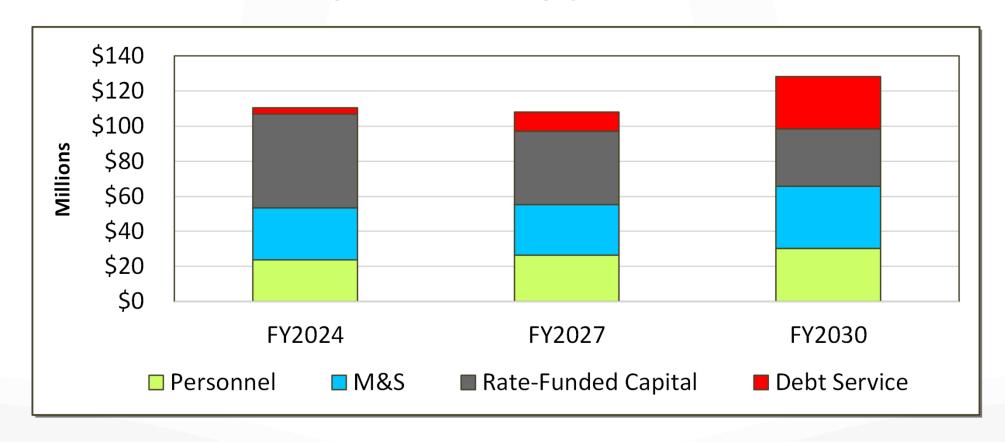
Maintenance and operations of the water system



Purchased Water

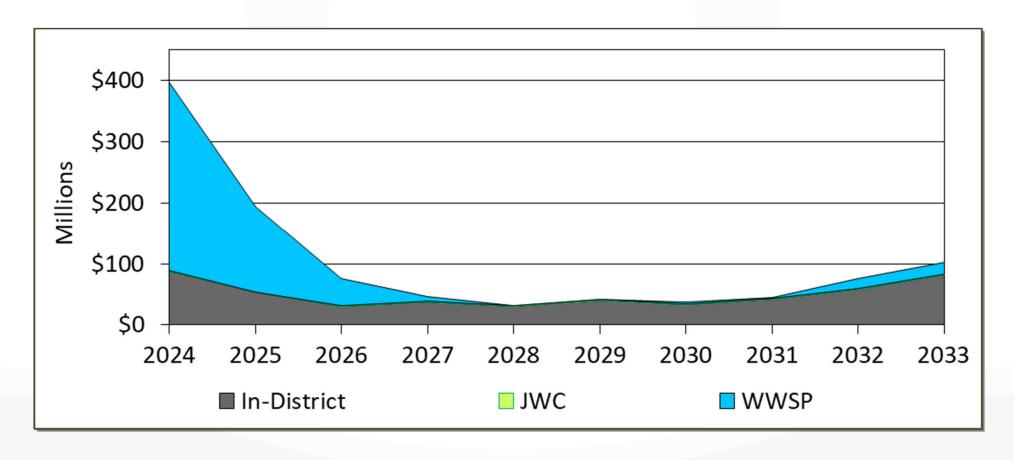


NUMBER IN CONTEXT



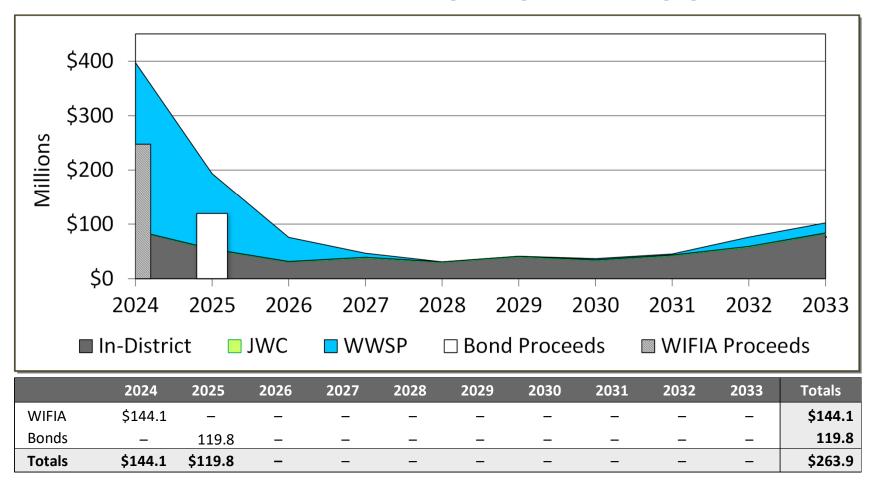


NEAR-TERM INFRASTRUCTURE INVESTMENTS





PLANNED DEBT FINANCING BY FISCAL YEAR

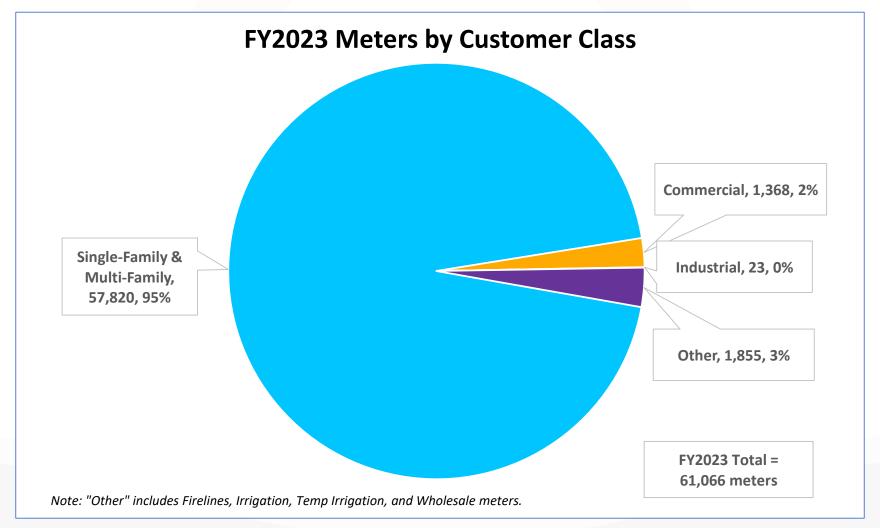




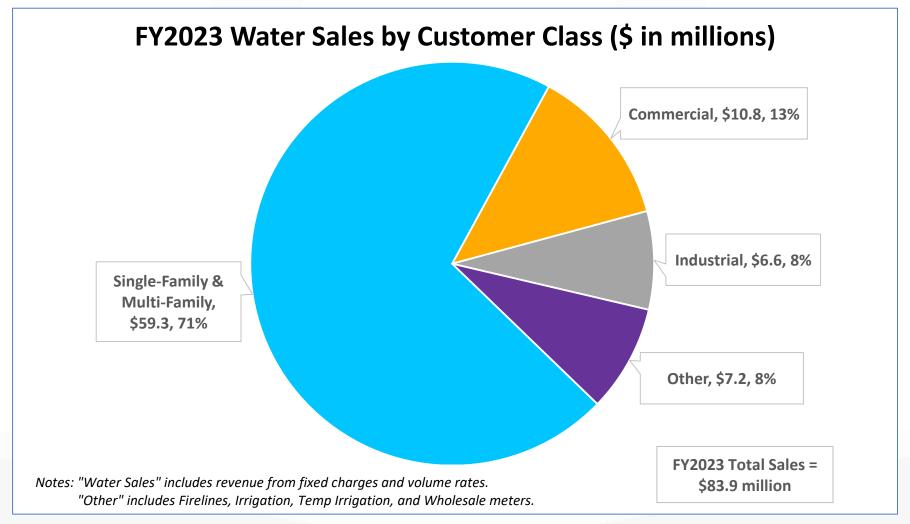
Are all customers, including corporations, paying their fair share?













EXAMPLE OF INDUSTRIAL CUSTOMER IMPACT

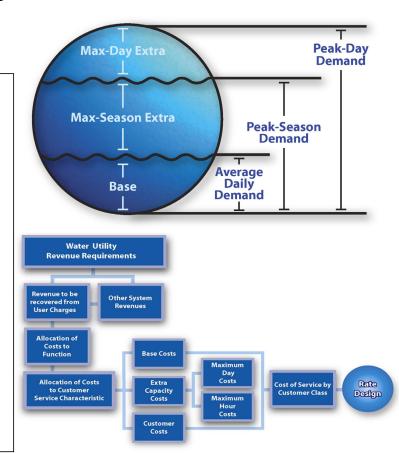
Industrial Customer Meter			
8-Inch Meter	Current	Nov 2023	Nov 2024
Fixed Charge	\$497	\$606	\$712
Volume Charge	\$199,837	\$243,801	\$286,467
Total	\$200,334	\$244,407	\$287,178
Monthly Increase		\$44,073	\$42,771



Cost-of-Service Basis for Setting Water Rates

Guiding Principles

- Industry-standard approach to ensure customers pay in proportion to the cost imposed on the system
- Avoids subsidies among classes of customers
- Ensures new customers pay their fair share





Some of my neighbors can't afford these investments. What are you doing to help them?





RATE ADVISORY COMMITTEE (RAC) **ASSIGNMENT**

Issue 1. Affordability for financially vulnerable TVWD customers

- Is there a need for a more reliable and permanent Customer Assistance Program in addition to emergency assistance?
- How should the program be funded?
- What eligibility qualifications are appropriate?
- How should the program be implemented?

Issue 2. Rate structure adjustments to reduce revenue volatility (fixed and volume charges)

What impacts on the customer experience should be considered as the Board considers rate structure changes that?



CONVENING THE 2022 – 2023 RAC

RAC members represent diverse backgrounds and expertise, multiple customer classifications and district-wide geographic coverage.

RAC Members

Allie Syes June Boone Carlos Romo **Kyle Walker**

Chai Saecheo Lisa Mentesana

Chris Brown Long Tran **Daryl Manullang** Madi Hyde Deanna Palm Samantha Rico *Erin Walsh Steve Marks

Jessie Dhillon **Todd Speight**

*Zach Lindahl

*Members transitioned off the RAC





CUSTOMER ASSISTANCE PROGRAM RECOMMENDATION

The RAC unanimously recommended the proposed Customer **Assistance Program** and keeping the District's current **Emergency Program.**

Who can qualify?

Single-family residential customers who qualify for the federal Low Income Home Energy Assistance Program (LIHEAP).

How much assistance is available?

20% discount to the customer's water bill, to be managed by the Board in the future to maintain the program objectives.

How is the Customer Assistance Program funded?

From all customers recovered proportionately from both fixed and volume charges



Proposed Rate Adjustments





PROPOSED FIXED MONTHLY CHARGES

		Proposed	
Meter Size	Current	Nov 2023	Nov 2024
5/8 Inch	\$21.25	\$25.93	\$30.47
3/4 Inch	23.41	28.56	33.56
1 Inch	28.85	35.20	41.36
1.5 Inch	38.77	47.30	55.58
2 Inch	57.18	69.76	81.97
3 Inch	159.22	194.25	228.24
4 Inch	213.34	260.27	305.82
6 Inch	343.82	419.46	492.87



PROPOSED VOLUME RATES (\$/CCF)

		Proposed	
Volumetric Rates (\$/CCF)	Current	Nov 2023	Nov 2024
Block 1	\$7.03	\$8.58	\$10.08
Block 2	\$10.02	\$12.22	\$14.36

¹One CCF is 100 cubic feet of water or about 748 gallons.

² Single-Family Residential Class: Block 1 = Water use up to 28 CCF every two months.

Block 2 = All consumption over 28 CCF every two months.

³ All other classes: Block 1 = Water use up to 140% of 12-month moving avg.

Block 2 = All consumption exceeding the Block 1 threshold.



CUSTOMER IMPACT (TYPICAL CUSTOMER USING 7 CCF¹ PER MONTH)

Typical Single-Family Residential Bill			
5/8-Inch Meter	Current	Nov 2023	Nov 2024
Fixed Charge	\$21.25	\$25.93	\$30.47
Volume Charge	\$49.21	\$60.06	\$70.56
Total	\$70.46	\$85.99	\$101.03
Monthly Increase		\$15.53	\$15.04

¹One CCF is 100 cubic feet of water or about 748 gallons. Typical customer at TVWD uses 7 CCF per month.



CUSTOMER IMPACT (ABOVE AVERAGE CUSTOMER USING 12 CCF¹ PER MONTH)

Above Average Single-Family Residential Bill			
5/8-Inch Meter	Current	Nov 2023	Nov 2024
Fixed Charge	\$21.25	\$25.93	\$30.47
Volume Charge	\$84.36	\$102.96	\$120.96
Total	\$105.61	\$128.89	\$151.43
Monthly Increase		\$23.28	\$22.54

¹One CCF is 100 cubic feet of water or about 748 gallons.



CUSTOMER IMPACT (HIGH-USE CUSTOMER USING 28 CCF¹ PER MONTH)

High-Use Single-Family Residential Bill			
5/8-Inch Meter	Current	Nov 2023	Nov 2024
Fixed Charge	\$21.25	\$25.93	\$30.47
Volume Charge	\$238.70	\$291.20	\$342.16
Total	\$259.95	\$317.13	\$372.63
Monthly Increase		\$57.18	\$55.50

¹One CCF is 100 cubic feet of water or about 748 gallons.



Closing





Concerns of Our Customers

- How will the community benefit from the current investments in the Willamette?
- Are you managing costs responsibly?
- Are all customers, including corporations, paying their fair share?
- Some of my neighbors can't afford these investments. What are you doing to help them?







QUESTIONS AND ANSWERS