MEET OUR NEW CEO

TVWD is pleased to announce Tom Hickmann as Chief Executive Officer. Tom comes to us from the City of Bend, where he served as the Director of Engineering and Infrastructure Planning. He managed water, sewer, stormwater and transportation capital investments and planning functions. During his tenure, he led efforts to obtain community approval for over $250 million in water and sewer system investments.

Tom earned an Executive Master of Public Administration degree from Portland State University in 2015 and a Bachelor of Science in Civil Engineering from California State University Sacramento.

“Tom will offer a breadth and depth of water industry and infrastructure development experience at a critical juncture in the construction of the Willamette Water Supply Program,” said TVWD Board of Commissioners President Bernice Bagnall. “Throughout the selection process, the Board of Commissioners was impressed by Tom’s unwavering commitment to deliver quality water, customer service, and value.”

WATER RATES UPDATE

TVWD’s 2019-2021 Financial Plan and Budget are complete (TVWD.org/finance), and the District is establishing rates to fund the necessary expenditures to operate, maintain and construct the water system. As of August, the proposed rate increase is 3.6% each year for the next two years. A typical customer who uses 7 CCF per month with a 5/8” meter would see an increase of $1.90 per month after November 1, 2019 and $1.99 per month after November 1, 2020.

Why are rates increasing?

• Investment in the new Willamette Water Supply System to provide an additional water supply to the region starting in 2026.

• Renewal and replacement of aging infrastructure to provide a reliable, secure and resilient water system.

• Costs of purchasing water from the Portland Water Bureau and the Joint Water Commission. The projected increase of purchased water costs in the near future are significant, which was a key factor in deciding to construct an additional water supply.

TVWD does not receive any tax dollars. All revenues received from rates and charges are spent on the water system.

CHECK OUT OUR NEW WEBSITE

TVWD recently launched a new website to improve your digital experience.

Whether you’re on a computer, tablet or phone, visit TVWD.org to pay your bill, change your account information, find out about leaks and construction projects, or learn more about your water system.

WINTER IS COMING – PLAN AHEAD

Cooler weather and falling leaves mean that cold weather is right around the corner. Visit tvwd.org/GoS to learn how to prepare plumbing for cold weather, and visit tvwd.org to make sure TVWD has your current contact information in the event of an emergency.

Note: This newsletter is on a two-month cycle; customers receive this in both September and October. For the most recent information about the rate process, visit TVWD.org/rates.
When summer fun comes to a close, dispose of pool and hot tub water responsibly. Chlorinated water can be toxic to streams and the Tualatin River. Help protect wildlife and plants:

- Remove the chlorine. Use dechlorination chemicals, or leave the pool/hot tub uncovered and untreated for at least two weeks.
- Use test strips to confirm that the chlorine is gone.
- Discharge the water into your yard (not a neighbor’s yard!) or the sanitary sewer system.

Learn more at: cleanwaterservices.org/pool.

IMAGINE A DAY WITHOUT WATER

Could you go a day without using any water? Can you imagine what it would be like with no water to drink or make coffee, no water to shower or flush the toilet, and no water for firefighters or farmers?

Most people take the water systems that bring clean water to and from their homes and businesses for granted. They turn on the tap and flush the toilet without thinking twice about where that water came from or where it will go.

Mark your calendars and Imagine a Day Without Water on October 23, 2019. Use #valuewater to share your water story on social media, write an op-ed for your local paper or engage with others about our most essential resource: water. Visit imagineadaywithoutwater.org for more information.

RECYCLE YOUR LEFTOVER PAINT

Is unused paint taking up precious space at home? Help keep water clean by taking your leftover paint to a recycling center and keep it out of storm drains. Several locations in Washington County will take your leftover paint. Learn more and find a drop-off location near you at PaintCare.org.

GET READY FOR FALL PLANTING

Get your fall plants started right – with healthy soil. Try these tips:

- Add compost to the soil when you plant seeds or seedlings to help retain water and provide nutrients to your plants.
- Use organic mulch like aged manure, bark chips or wood chips to cover and cool soil. It can minimize evaporation, erosion and weed growth.
- Add Clean Water Grow® plant food. Each blend is designed with your plants and soil in mind. Find your bag at cleanwatergrow.com.
- Form a basin with the soil around your trees and large plants to help catch and retain water throughout the season.
- Spot treat weeds or pull them by hand. Avoid pesticides and weed killers whenever possible. They can harm beneficial organisms in your soil.

This fall, consider planting native plants. They require fewer chemicals and attract beneficial wildlife, reduce erosion and protect water quality.

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