**Budget, Financial Plan and Rates**

TVWD is focused on providing drinking water. TVWD’s budget reflects the District’s strategic investments in providing water to the region. The top three budget priorities include: purchasing water; constructing a reliable and resilient water supply in partnership with neighboring cities; and installing, repairing and replacing infrastructure, such as storage tanks, pumps and water mains.

The Financial Plan includes master and capital improvement and operations plans and projects revenue, fund balances and debt service. TVWD’s Board of Commissioners provides oversight at public meetings and workshops throughout the year. You can learn more about the budget and financial plan at tvwd.org/budget.

The next step in the financial management process is rate setting. The Board of Commissioners will determine the rate setting schedule and process and timeline. Please ask us at one of our many summer events, watch this newsletter or visit tvwd.org/rates for opportunities to get involved and learn more about District finances and rates.

**Willamette Water Supply Program Updates**

The Willamette Water Supply Program (WWSP) construction activity is increasing. More construction means impacts to roadways. Staff are keeping the public informed throughout the WWSP construction phases.

The Willamette Water Supply System Water Treatment Plant will be a new seismically resilient plant capable of initially producing 60 million gallons of treated water per day. The design consultant, CDM Smith, has completed 30 percent design. The treatment plant will be state of the art, offering robust treatment options by 2026.

For more information about the Willamette Water Supply Program, visit www.OurReliableWater.org. For more information about summer construction updates and traffic impacts, visit GetUsThere.org.
Payment Options

TVWD has many convenient ways to make a bill payment.

*If you have an urgent shutoff notice, please pay online, by phone or in person.*

24 Hours

Online: tvwd.org/MakeAPayment  By Phone: (844) 632-2059

In Person/Paystations:
- TVWD Headquarters, 1850 SW 170th Ave.
- Cedar Mill Thriftway Post Office, 12675 NW Cornell Rd.
- Clean Water Services, 2550 SW Hillsboro Hwy, Hillsboro
- Farmington Center Thriftway Post Office, 17675 SW Farmington Rd.
- McCann’s Pharmacy, 15685 SW 116th Ave., King City
- Garden Home Thriftway Post Office, 7410 SW Oleson Rd., Ptl'd.
- Metzger Drop Box (unstaffed), 6501 SW Taylors Ferry Rd.

Providing Our Community Quality Water and Customer Service

Oregon’s second largest drinking water utility, TVWD serves customers in parts of Washington County. The service area covers more than 44 square miles and includes portions of the cities of Hillsboro, Beaverton and Tigard.

503-848-3000
Mon. - Thurs., 7 a.m. - 4:30 p.m.
Friday, 8 a.m. - 4:30 p.m.

24-Hour Water Emergencies
503-848-3000

Help Us Protect The Water System

One of TVWD’s facilities was recently vandalized. We encourage you to call the Washington County Sheriff’s Office non-emergency dispatch at 503-629-0111 if you see any suspicious activity around TVWD facilities and 9-1-1 if you see something that may lead to immediate threat of harm or danger. Thank you for your vigilance.

Learn About What’s in Your Water

TVWD is proud to deliver safe, reliable drinking water to about 214,000 people every day. The water delivered by TVWD complies with all applicable federal and state water quality standards. Learn more about your water source, safety and how water quality is protected from source to tap in TVWD’s 2018 Water Quality Report.

2018 Water Quality Report Is Available Now!

View Online: tvwd.org/wqreport
Request a printed copy: (503) 848-3000

You can have confidence in the quality of your drinking water. We consistently deliver water that complies with all applicable federal and state water quality standards.

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