

# Tualatin Valley Water District



Delivering the Best Water 💧 Service 💧 Value

## Board of Commissioners 2018 Retreat

**July 23, 2018 – 10:00 a.m. to 2:30 p.m.**

TVWD Board Room  
1850 SW 170<sup>th</sup> Avenue

### Agenda

1. **Safety Moment** (2 minutes)
2. **Overview of Agenda & Expectations** (3 minutes)
3. **What should the public expect of the TVWD Board?** (10 minutes, 10:05 - 10:15)
  - Each Commissioner answers the question
4. **What is our collective strategic vision for TVWD?** (45 minutes, 10:15 - 11:00)
  - How will TVWD's future (10 years out) be different than its past? (*5 minutes*)
  - What risks, barriers and opportunities exist in the future? (*5 minutes*)
  - How will we get from where we are today to the future? (*35 minutes*)
    - Possible topics to consider: changing customer expectations; changes brought about by WWSP; TVWD's role in the region; demonstrating value to customers; technology; workforce planning; rates & affordability; planning for uncertainty
5. **Communications** (45 minutes, 11:00 – 11:45)
  - What are the Board's expectations and priorities for communications with TVWD customers?
  - What are the Board's expectations & priorities for TVWD communications in the region?
  - What are the Board's roles in communications?
  - How will the Board know if TVWD is achieving its communication goals?
  - How should TVWD engage with the community?
  - What roles might advisory committees or groups play in communications?

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### **6. Lunch Break** (20 minutes, 11:45 – 12:05)

- Working Lunch

### **7. 2019-21 Budget Process** (60 minutes, 12:05 – 1:05)

- What has the District done well and not so well in past budget processes?
- How can the District make the 2019-21 budget process more responsive to public concerns and communication goals?
- What are the Board's expectations for Board involvement in the 2019-21 budget process?
- What are the Board's expectations for community involvement in the 2019-21 budget process?
- Are there specific budget-related topics the Board wants to include in future work sessions?

### **8. Creating Leadership Legacies** (30 minutes, 1:05-1:35)

- Does the Board have a desire/responsibility to create leadership legacies for the future? If so, what are our strategies?

### **9. Break** (5 minutes, 1:35 – 1:40)

### **10. Leadership Transition and Succession** (30 minutes, 1:40 – 2:10)

- How should we prepare for possible transitions in leadership by senior staff?

### **11. Action Items and Wrap Up** (20 minutes, 2:10 – 2:30)

- How did we do today?
- What is our action plan and next steps?