

Water System Security



Protecting the water supply is a high priority for every community. TVWD is working with the City of Sherwood, Southwood Park Water District, Valley View Water District, Washington County and other local and state law enforcement and emergency response agencies to increase coordination and communication to ensure effective responses to a major public safety incident.

TVWD has taken many steps to ensure your water system is safe. We have received federal aid to complete a vulnerability assessment, which helps us determine weaknesses in the system. We have also made improvements to the District's facilities and headquarters and developed an emergency response plan.

Water System Security At A Glance

To improve our emergency preparedness, TVWD:

- Has done extensive risk assessments using expertise specific to concerns we have regarding water supplies.
- Routinely consults with experts in law enforcement and are advised of specific threats
- Participates in national research on identifying and responding to a range of vulnerabilities for a water supply
- Monitors our water system 24 hours a day, 7 days a week. A computer scans the entire system every three to five seconds, updating the status from each site. If a value fluctuates outside of a given range, an alarm alerts the operator to a problem.

Neighborhood partners are key to increasing our effectiveness. Increased vigilance can help detect criminal activity. Suspicious activities include:

- People attempting to or actually dumping or discharging material into a water reservoir
- People climbing or cutting a utility fence
- Unidentified vehicles parked or loitering near waterway or facilities for no apparent reason
- Multiple sightings of the same person, vehicle or activity inappropriate to the surroundings
- Suspicious opening or tampering with manhole covers, buildings or equipment
- People climbing or on top of water tanks
- People photographing or videotaping utility facilities, structures or equipment
- Strangers hanging around locks, gates or water facilities

DO NOT confront strangers. Instead, report suspicious activities to local authorities. When reporting incidents:

- State the nature of the incident
- Identify yourself and your location
- Identify the location of the activity
- Describe any vehicle involved (color, make, model, license plate number)
- Describe any individuals involved

TVWD Contact Numbers

Emergency: 911

TVWD: (503) 642-1511