

REPORTING PROCEDURES

If you see suspicious activity in or around water facilities, TVWD asks you to do the following:

- **NEVER CONFRONT PEOPLE INVOLVED IN SUSPICIOUS ACTIVITY**
- Call 911 immediately
- Briefly state:
 1. Your name & location
 2. Nature of the problem
 3. Time of occurrence
 4. Who / how many involved
 5. Are there injuries, vehicles, suspicious packages or weapons involved?

TVWD would like to thank you for help and vigilance in keeping our water system safe!



TVWD vehicles will have the old logo (above) or new logo (below)

How To Use This Guide

Use this guide to aid in your reporting of a crime that you observe. Record your observations of the incident, suspect, and vehicles while the details are fresh in your mind.

Call 911 if you see suspicious activity, such as:

- People attempting to or actually dumping or discharging material into a water reservoir
- People climbing or cutting a utility fence
- Unidentified vehicles parked or loitering near facilities for no apparent reason
- Multiple sightings of the same person, vehicle or activity inappropriate to the surroundings
- Suspicious opening or tampering with manhole covers, buildings or equipment
- People climbing or on top of tanks
- People photographing or videotaping utility facilities, structures or equipment
- Strangers hanging around locks, gates or water facilities



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Water System Security Observation Guide



**We Want Your Help
To Keep An Eye On
Neighborhood Water
Infrastructure**

